

**Press release from the Administrative Enforcement Agency  
(AEA), Ministry of Justice**



Release date: May 13, 2024

Releasing authority: Administrative Enforcement Agency  
(AEA), Ministry of Justice (MOJ)

Spokesperson: Deputy Director-General Tzu-Chiang Yeh

Contact: Enforcement Officer Chang Meng-Cheng

Tel.: (02)26332528

No.: 113-23

---

**AEA and Highway Bureau Deepen Their Exchange in the Liaison Meeting  
to Jointly Promote the Electronic Official Document Referral and Achieve to Goals  
of Net-Zero**

The Administrative Enforcement Agency of the Ministry of Justice (AEA) and the Highway Bureau, MOTC, held the "Liaison Meeting on the Referral of Supervision (Ruling) Cases to AEA" on May 13, chaired by HUANG, YU-YUAN, Director-General of AEA. YEH, SHIH-KUN, the Senior Specialist of the Highway Bureau, led the staff from the Bureau and from the Taipei Motor Vehicles Office to attend the Meeting. Both sides had deepened exchanges on the referral and enforcement of supervision (ruling) cases between each other, demonstrating the importance of the AEA and the Highway Bureau in the recovery of traffic violation fines and arrears.

Director-General Huang mentioned in his speech that among the new administrative enforcement cases received by various enforcement branches in the past five years, more than half, about 53.8%, were referred by traffic supervision and ruling agencies, including the Highway Bureau and its affiliated agencies (units) and the six municipalities, indicating that they are indeed one of the important partners of AEA and its branches in terms of handling enforcement works, hence and he would like to express the gratitude for their long-term continuous cooperation with AEA in proceeding the administrative enforcement cases. In response to the shortage of enforcement manpower in 2018 and the complete retirement of substitute military services in 2019, AEA together with the traffic

supervision and ruling agencies jointly planned and implemented the "Streamlined Process for Case Management" using "one-term printing of enforcement and referral documents." in the manner of information and communication technology to adopt measures such as "cases division first and files referral later", which could significantly reduce paper consumption, and effectively save manpower and time in each enforcement branch and improve administrative efficiency. In addition, in response to the government's energy conservation and carbon reduction policies and the United Nations' sustainable development goals, AEA has continued to expand the promotion of paperless case referral projects. Since 2005, it has worked with the National Health Insurance Administration of the Ministry of Health and Welfare and the Bureau of Labor Insurance of the Ministry of Labor to promote paperless case referrals, which has reached good results. Since January 2024, the trial program of paperless referral operations for traffic supervision and ruling cases has been officially launched, which included measures of further optimization of the establishment of an image review system and data exchange platform to improve operational efficiency and information security, and the system for traffic fines and other cases from local governments are also expected to adopt the same system in the future. The total number of cases accepted by the AEA branches in 2023 (including both new and existing cases) reached more than 21.52 million, of which more than 18.76 million were cases of fines, and referred cases related to traffic issues accounted for approximately 85% of the cases of fines and fees. Based on such calculation basis, assuming that each case originally costs 3 pieces of paper (including official letters for referral, documents for execution basis and certificate of service), once such a paperless system is fully adopted, the consumption of physical paper will be reduced by more than 47.85 million sheets of A4 paper, approximately 861.3 metric tons of carbon emissions, which is equivalent to saving 5,736 trees (or all of the trees in Daan Forest Park) in about one year, demonstrating AEA's determination of implementing Taiwan's "2050 Net Zero" policies.

AEA stated that it will continue to actively respond to the huge caseload and improve work efficiency through innovative measures such as digitization and streamlined processes, including digital management of certificates of service, reduced issuance of

case payment receipts, and electronic case settlement system. The digitization of administrative and enforcement documents could not only reduce workload and paper consumption but also improve file management efficiency and strengthen information security. By cooperating with referral agencies and financial institutions, AEA will expand the promotion of electronic enforcement of official documents and paperless referrals to improve administrative efficiency and thereby increase output value, implement environmental protection, and respond to the national policy of "2050 Net Zero".

