



# **Press release from the Administrative Enforcement Agency (AEA), Ministry of Justice**

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## **Enforcement with Compassion AEA Grants Leniency in Enforcement to Help Obligor Affected by Disasters Overcome Hardships**

In recent days, continuous heavy rainfall brought by the southwest air current has caused severe flooding, power outages, and landslides in many parts of central and southern Taiwan, inflicting significant harm on people's lives and property. To ease the burden on the public in restoring their homes, the Chiayi, Tainan, Kaohsiung, and Pingtung branches of the Administrative Enforcement Agency (AEA), Ministry of Justice, upholding the core value of "Enforcement with Compassion, Justice without Obstruction" and following the principles of "lenient determination, simplified procedures, and expedited review," promptly activated various leniency measures in enforcement to fully assist disaster-affected obligors in overcoming hardships and rebuilding their homes with peace of mind.

For National Health Insurance cases under the jurisdiction of the

Chiayi Branch, if the obligor's household registration or license address is in Chiayi County or Chiayi City, enforcement will be suspended from August 4 to September 4, 2025. The Tainan Branch, sharing the hardships of the people, will suspend all on-site enforcement from August 4 to August 10, 2025. The Kaohsiung Branch will suspend on-site enforcement from August 4 to August 10, 2025, in Maolin District, Taoyuan District, Liouguei District, Jiasian District, Namasia District, Shanlin District, and other flooded areas under its jurisdiction. The Pingtung Branch, to avoid affecting residents in restoring their homes, will also suspend on-site enforcement for disaster-affected obligors. In addition, obligors affected by the disaster who receive a payment notice or appearance notice from a branch may contact the responsible enforcement officer to request a rescheduled date. Disaster-affected obligors who, due to home reconstruction or other reasons, are unable to pay in full may also submit supporting documents to apply for installment payments or an extension of the installment period. The branches will process such applications with leniency. In addition, if a disaster-affected obligor is facing livelihood difficulties, the branch will refer the case to relevant social welfare agencies for emergency assistance to help them overcome the hardship.